



## ➤ Airfare Verification

Topaz International has been measuring the performance of travel management companies with airfare verification and audits since 1978. Each year Topaz reviews over \$2 billion in business airfares and serves a cross section of companies all across the globe varying in size and industries. An independent airfare audit by Topaz provides a valuable tool for cost containment and analysis of travel expenses.

### **A Topaz review will verify if your TMC or online-booking system is:**

- Following your travel policy
- Offering the lowest possible airfares
- Applying your negotiated rates
- Performing at or above the national average

### **A Topaz review will provide an independent assessment of the TMC performance by:**

- Reviewing specific accounts
- Identifying problem areas
- Evaluating agent performance and training needs
- Validate and reward your team for accurate performance

### **Other important benefits of the audit include:**

- Comparative Airfare Benchmarking, which allows you to compare your top city pairs against the Topaz National Database and identify areas for additional low-fare opportunities.
- The power of customization including the ability to designate the parameters of the audit to meet the requirements you have of your agency.

### **Included in your Report Package are the following:**

- Detailed audit summary
- Identification of cost savings
- Specific agent problem areas
- Individual agency performance or multi-agency aggregated results
- Comparison of audit results against our Topaz national database

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#### ➤ **TOPAZ INTERNATIONAL**

Your performance measurement and process improvement company dedicated to making corporate travel buyers all over the world better.